



IMPORTANT NOTICE TO MEMBERS- CREDIT UNION MASTERCARD PROGRAM

On January 1st, 2018 Healthcare and Municipal Employees' Credit Union (HMECU) will be introducing an exciting new family of both personal and corporate credit cards. Our new card offering will provide excellent options to our members, with cards that can specifically suit their individual credit card needs, both for personal use and for business.

Please note that members may continue to use their existing HMECU Mastercard card issued by CUETS Financial beyond January 1st, 2018. If you have any questions regarding your current Mastercard you should contact the number on the back of your credit card.

We will keep you informed and provide greater detail on our new credit card program as we get closer to launch.

Effective January 1st, we'll be working with a new credit card provider

If you carry a credit union MasterCard from CUETS Financial, below is some information you need to be aware of. In the New Year, we'll be moving to a new credit card partner, and that means we won't be able to provide support or information on our website or in the branches for your CUETS card.

****Please watch for a letter from CUETS explaining this change and how they will continue to work with you effective January 1, 2018.****

If you're used to signing in to the MasterCard or Choice Rewards site, be sure to save or bookmark the link before December 31st because we'll be removing those links from our website.

What will stay the same?

You can continue to use your CUETS MasterCard after January 1st*. Please ensure your address is current with CUETS so you will receive any notices from them.

If you've set up Credit Union MasterCard in your bill payments, you'll still be able to pay your bill online and in the branch.

The terms of your agreement with CUETS will not change as a result of our move to a new provider.

What will change?

Effective January 1st you won't see any direct links to the CUETS or Choice Rewards site on our website. When you login onto the Choice Rewards site, you will no longer see our name or logo on your landing page. Be sure to save the link before December 31st.

We will no longer offer CUETS cards in the branches, and unfortunately we won't be able to provide member service on your existing card. Please contact the CUETS toll-free customer assistance number: **CUETS Financial Card Services 1-800-561-7849.**