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## **Two-Factor Authentication**

At our credit union, we recently implemented a two-factor authentication (2FA) process for online banking. We want to ensure the highest level of security for our members' accounts, and 2FA does just that.

2FA requires two different forms of authentication to access an account. This means that, in addition to entering your username and password, you'll need to provide a second form of authentication, like a one-time code sent to your phone or a biometric scan. This extra layer of security helps protect your accounts from hackers and other malicious actors.

We understand that some members may not be happy with the extra security measure, but we believe it is necessary to keep members' accounts safe. With 2FA, members can rest assured that their accounts are protected against unauthorized access.

We also understand that 2FA can be a bit inconvenient at times. That's why we've made the process as simple as possible. Members just need to enter their username and password and then provide the second factor of authentication. It only takes a few seconds, and it gives members peace of mind.

We hope that our members will understand the importance of 2FA and embrace the extra layer of security it provides. We believe that 2FA is the best way to protect our members' accounts and, in the end, that's the most important thing.