

To Whom It May Concern,

As of June 19<sup>th</sup> 2023 Healthcare and Municipal Employees' Credit Union Limited will no longer accept faxed or emailed requests for payout statements and/or discharge/transfer requests. As of this date, our fax number and email address for these requests will no longer be operative and your request will not be received by Healthcare and Municipal Employees' Credit Union Limited. Please submit all requests for payout statements and/or discharges/transfers via First Canadian Title's (FCT) Payout Services portal at the link below. There are no new or additional fees payable to submit requests via FCT's Payout Services portal: <u>https://payout.firstcdn.com/Profile/Login.aspx</u>

We appreciate your patience and understanding during this transition. If you have any questions or concerns, please reach out to <u>info@hmecu.com</u> or call 905-575-8888 x 402

Best, HMECU

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